

# Enabling Technology



## The program

This program enhances individuals' lives by combining innovative technology with a trusted, person-centered support model. It delivers tailored solutions that promote safety, independence, and daily living, supported by professional in-home installation, ongoing education, and guidance. Best Buy Health's certified Geek Squad team ensures individuals and caregivers feel confident using the technology in their homes.

## The benefits

### Support cost-effective care models

Enabling technology provides a scalable, cost-effective alternative to institutional care or frequent in-person support.

### Address SDOH

Enabling technology connects members to resources such as transportation, food assistance, medication reminders, and social support, helping address non-medical drivers of health that affect outcomes and overall cost of care.

### Lower long-term service costs

Technology can supplement or replace in-person support, enabling waiver programs to serve more members without increasing staffing proportionally.

## Why it matters

For health plans and state Medicaid agencies, services delivered through 1915(c) Home- and Community-Based Services (HCBS) waivers typically demonstrate strong financial returns.

**\$9 in economic benefit for every \$1 invested in assistive technology solutions<sup>1</sup>**

These savings come from fewer hospitalizations, emergency events, and less reliance on long-term institutional care.

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